

PAYMENT PLAN INFORMATION

Payment Plans

Payment plans are offered to eligible students to pay for training fees in excess of \$570 by way of a direct debit arrangement.

A direct debit is a contract signed by a customer and a Biller (or Merchant) allowing the Biller to debit the customer's nominated bank account. A Direct Debit Request gives an organisation permission to electronically withdraw a nominated amount from your chosen account. Should you nominate to pay your training fees via a payment plan arrangement a Direct Debit request form (DDR) will be forwarded to you via email. Enrolment into your course will not occur unless the DDR has been fully approved and the registration payment has been made.

A schedule of payment instalments are automatically calculated on the DDR and instalment amounts are clearly outlined on your course registration form. You may select either a weekly or fortnightly payment option.

You may be eligible for a Payment Plan if:

- You have no outstanding debt with Medical Administration Training Pty Ltd
- o The minimum training fee for the course is \$570 or greater
- You are over 18 years of age or older
- You have the financial capacity to pay the course enrolment fee at the time of enrolment
- You have the financial capacity to meet the agreed Payment Plan instalments

Direct Debit arrangement fees

You will be entering into a direct debit service agreement with Ezidebit

- An initial administration fee (a once off fee charged on set-up) of up to \$5.50 plus the below fees dependant on your selected method of payment will be charged for each transaction
 - o Bank Account Transaction fee \$1.20 if debit from nominated bank, building society or Credit Union Account
 - o Credit Card Transaction fee 2.5% (min \$1.10) If debit from Credit Card (Mastercard or Visa)
- If a debit is returned by your financial institution as unpaid, a failed payment fee of up to \$21.90 will occur

DDR Cancellation or Deferments

Cancellation of your enrolment does not necessarily cancel the obligation to make all payments under the existing Direct Debit arrangement. Please refer to our fees, refunds and cancellation policy <u>Click here</u>

- You must contact Medical Administration Training Pty Ltd if you wish to alter or defer any of the debit arrangements
- You must contact Medical Administration Training Pty Ltd if you wish to stop or cancel the debit arrangements

Payment Defaults/Non Payment

It is a Students responsibility to ensure that there are sufficient cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the debit date. Failure to do so will result in:

For each unsuccessful debit attempt

- a failed payment fee of up to \$21.90
- Students are responsible for any fees and charges applied by their financial institution
- Ezidebit will attempt to re-process the payment in 3 days

Updated Bank/Card Details

It is your responsibility to ensure that your bank details and credit card information remains up to date. Please ensure you notify us of any updated bank details or credit card information as soon as possible. If your card is expiring you will be reminded by Ezidebit to update those details.

Ezidebit Terms and Conditions

You will find the Ezidebit Terms and Conditions here.

Contact us

If you have any questions about the payment plan process or anything else about your course, please contact our office on 1300 887 082 or email us at info@medtrain.com.au.

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